Northeast Behavioral Health Care Consortium

# Who Is Community Care?

#### REACHING OUT TO YOU

**Community Care** is a managed care organization that oversees your behavioral health services. Use the services of Community Care when you need information about or want to get care for:

- \*A mental health condition.
- \*An alcohol problem.
- \*A drug problem.

### **Community Care Offers Information**

They answer questions about your health plan and your benefits. They also answer questions about your mental health or drug and alcohol treatment plans. You may ask them about self-help groups in your community.

**Referrals:** They refer you to health and social services not covered by your health plan. They can also refer you to self-help and support groups.

**Treatment:** They can help you find treatment for a mental health or drug and alcohol problem and help you make an appointment.

**Health Coordination:** They help all of your healthcare providers work together to meet your needs.

Care Management: Care Manager's work with you and your residential treatment staff to help you coordinate your treatment for behavioral health care services. A Care Manager is a health professional, such as a nurse, social worker, or psychologist, who works for Community Care.

## **Calling Community Care**

All calls are toll-free. Call us 24 hours a day, 7 days a week with your questions.

**Phone Number** 

1-866-668-4696

**TTY/Hearing Impaired** 

1-877-877-3580

**Business Hours** 

8:30 AM to 5:00 PM.

Monday through Friday

**Emergency Hours** 

24 hours a day, 7 days a week



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